

# USE CASE

# First responder location in an emergency



## **AT A GLANCE**

- positioning in medical emergencies
- location overview in digital map
- · personalized or anonymized display of the first aider



#### **PROBLEM DEFINITION**

There are hundreds of employees and visitors daily on enterprise premises, which tend to be large and unclear. In a medical emergency, reaching or contacting the nearest first aider can be challenging. First aid time can be shortened as first responders can be located and contacted in an emergency.

#### **SOLUTION**

Each company's trained first responders are equipped with a BLE tag. Using the infsoft People Tracking product solution, first responders are located and displayed on a map. In a medical emergency, employees can easily and quickly locate and contact the first responders present via the Workplace Experience app. In addition to the visualization in the map, a list view with the distance of the first responders to the user's location is also available

## **TECHNICAL IMPLEMENTATION**

Infsoft Locator Nodes and infsoft Locator Beacons will be installed throughout the site. The Locator Beacons receive the Bluetooth signals from the BLE tags at intervals (e.g., every 5 minutes) and transfer them to a gateway (infsoft Locator Nodes or Cisco Access Point with infsoft Docker image). From there, the data is forwarded to the infsoft LocAware platform®. Real-time localization is also possible with infsoft People Tracking.

Visibility into the locations of first responders is provided through the web-based software infsoft Tracking. Using the Workplace Experience app, the nearest first responder can be located via list view and contacted if necessary. The app also offers a digital map with way-finding instructions and can integrate push notifications for first aiders if desired.

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